

NOTICE

If the passenger's journey involves departure, a stop or ultimate destination in a country which is signatory to the Warsaw Convention or the Montreal Convention may be applicable and these Conventions governs and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation Liability" and "Notice of Baggage Liability Limitations".

CONDITIONS OF CONTRACT

1. As used in this contract: "ticket" means this passenger ticket and baggage check or this itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part; "carriage" is equivalent to "transportation"; "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage; "electronic ticket" means the Itinerary/Receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document; "Warsaw Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air signed at Warsaw, 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable; "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28th May 1999
2. Carriage hereunder is subject to the rules and limitations relating to liability established by either the Warsaw Convention or the Montreal Convention unless such carriage is not "international carriage" as defined by that Convention. In domestic flights all liability of the airline is restricted to the conditions allowed by MONGOLIAN LAW.
3. to the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to : (i)provisions contained in the ticket, (ii) applicable tariffs, (iii) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier)
4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route; carriage to be performed hereunder by several successive carriers is regarded as a single operation.
5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its Agent.
6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
7. Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation complaint must be made in writing to carrier forthwith after discovery of damage and, at the latest, within seven days from receipt; in case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.
8. This ticket is good for carriage for 1 year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving departure, a stop or ultimate destination in a country which is signatory other than the country of origin are advised that the provisions of a treaty known as the Warsaw Convention may be applicable to the entire journey, including any portion entirely within the country of origin or destination.

The names of carriers, parties to such special contracts, are available at all ticket offices of such carriers and may be examined on request. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under the Warsaw Convention or such special contracts of carriage. For further information please consult your airline or insurance company representative.

DENIED BOARDING /REFUSAL OF PASSENGERS/

Eznis Airways may refuse to carry any passenger for several reasons, including but not limited to the following:

1. If passenger refuses to obey instructions of our ground staff or a member of the crew of the aircraft relating to safety or security.
2. If passenger is drunk or under the influence of alcohol or drugs
3. If passenger is behaving in a threatening, abusive and/or insulting manner towards Eznis Airways employees or in a way which causes discomfort, inconvenience, damage or injury to employees or other passengers.
4. If passenger has not presented a valid Mongolian national ID card in domestic flight or passport with a valid visa in domestic and international flight.
5. If passenger has failed to complete the check-in process by the check-in deadline time.

If passenger is not allowed to board aircraft due to above reason(s), passenger will be held liable for payment of applicable fees, penalties and charges, in accordance with fare conditions associated with fare type passenger had purchased.

NOTICE OF BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay, or damage to baggage is limited unless a higher value is declared in advance and additional charges are paid. Excess valuation may be declared on certain types of articles. Some carriers assume no liability for fragile, valuable or perishable articles. Further information may be obtained from the carrier.



NOTICE OF GOVERNMENT AND AIRPORT IMPOSED TAXES, FEES AND CHARGES

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by government authorities and airports. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

RESTRICTED AND DANGEROUS ARTICLES IN BAGGAGE

For safety reasons, dangerous goods such as those listed below, must not be carried in passenger's baggage, either checked or unchecked. Explosive (incl. fireworks), flammable liquids and solids (incl. matches and lighter fuels in large quantities, alcoholic beverages exceeding *70% alcohol by volume), compressed gases incl. butane gas cassettes and O2 bottles for sport use, poisonous substances (incl. insecticides), corrosives, radioactive materials, highly magnetized materials, oxidizing substances, offensive or irritating substances, and any other articles liable to endanger and/or damage the aircraft, person or properties loaded. Firearms, swords, knives and any weapons cannot be brought into cabin.

(*) Carriage of alcoholic beverages exceeding 24% by volume but not exceeding 70% by volume is limited to 3 liter in total per person whether it is checked or hand-carried.

Medical and toiletry articles and certain other specified articles, in small quantities, may be carried. Firearms, knife and any other sharp items cannot be carried in cabin. Please contact an EZNIS AIRWAYS office for more details.

IMPORTANT NOTICE

TRAVEL INFORMATION:

- Please make sure that your travel documents for the entire journey, including valid passports, visas and vaccination certificates if required, are in compliance with the relevant government regulations /in international flight/.
- Passenger taking flights must arrive at the designated airport before 1 hours and 30 minutes /before 2 hours only in international flights/, so as to have sufficient time to produce their tickets and travel documents for check-in and exit procedures. If a passenger fails to arrive at the airport, at the fixed time and does not use the space reserved for him or arrives at the airport improperly documented and consequently not able to travel, he is subject to a service charge according to the regulations governing such actions.

TICKET/MISCELLANEOUS CHARGES ORDER NOT TRANSFERABLE:

A ticket is a contract of carriage concluded between a carrier and a passenger. A ticket or Miscellaneous Charges Order (hereinafter called "MCO") is valid only for the person named in the "PASSENGER NAME" box of ticket or MCO. A ticket or MCO is not transferable. A ticket is a void, if it has been transferred, mutilated or altered.

VALIDITY OF TICKET/MCO:

The period of validity of tickets will be decided according to conditions of the chosen fare conditions. The period of validity of tickets issued at special fares shall be subject to validity provided in such fare rule. The period of validity of tickets issued at free/reduced fares shall be subject to validity provided in respective agreements. The period of validity for MCOs shall be 1 year from the date of issue.

COUPON SEQUENCE: Flight coupons must be used in sequence from the place of departure indicated in the Ticket.

REBOOKING, REROUTING AND REFUNDS

- If a passenger (including group passengers) wants to make a flight change/refund, any fee shall be set according to fare type conditions. Certain fares may restrict voluntary changes of reservation or rerouting. Please contact your travel agent or EZNIS AIRWAYS reservation center for details.

CARRY-ON BAGGAGE

Carry-on baggage should be limited to one piece such as can be placed beneath the seat, or in the overhead baggage compartment and must not weigh more than 5 kg. The dimensions of carry on baggage should not exceed an overall linear of 105 cm. Also each side should not exceed 23cm x 34cm x 48cm, including any baggage attachments such as handles, wheels, etc. Personal belongings such as cameras, glasses, etc. may also be carried on in addition to the above limitation.

Note: each piece of baggage must also comply with the above size and weight requirements.

These allowances may not be available on some aircraft due to limited stowage space.

FREE BAGGAGE ALLOWANCE

In all EZNIS AIRWAYS LLC flights, the free baggage allowance limit is determined by the fare type which the customer purchased. Advance contacts and arrangements with EZNIS AIRWAYS are required for bulky baggage exceeding free baggage allowance limit or total 140 cm in three dimensions per one piece. The passenger who has an excess baggage more than 30kg in summer, and 40 kg in winter season should inform to the ticketing agent previously, otherwise the luggage may not carried or may be delivered as cargo by the next flight.

VALUABLES AND FRAGILE ARTICLES:

- Valuables such as cash, jewelry, personal computers, digital cameras, etc. may not be included in checked baggage.
- EZNIS AIRWAYS will not be responsible for any damage to fragile articles such as musical instruments or glass containers, watches, cameras etc.
- EZNIS AIRWAYS will not be responsible for any damage or loss: to oversized or over packed baggage; to old or poor quality baggage; to protruding parts such as detachable wheels; or minor damage such as scratches, scuffs, dents, etc. For further information, please contact our staff or your travel agent.

We wish you a pleasant journey!